

Concrete Products Installation Guide (Indoor installation only)

Important Notes

Concrete/decorative planks can only be installed indoor while respecting the recommendations of the National Building Code and any other regulations in place.

Before installing the product, the installer and the owner must make sure that the wall complies with the conditions specified in this document. The installer and the buyer have the responsibility to inspect the products upon reception for the goods.. If the installer doubts the product, the manufacturing or finishing quality and cannot place it in a less conspicuous place, nor eliminate imperfection, he/she should not install it. Once the products are installed, this shall be considered as having been accepted by the installer and the owner even if the latter is absent at the time of installation.

The customer must make sure that the product purchased is suitable for the desired installation. Once again, if you have any doubts or questions, please contact our customer service department. Since Impex Stone has absolutely no control over the proper preparation of the surfaces, the method of application or the ability of the installer, no guarantee on the implicit or explicit result can be offered.

Step 1 – Required tools

In preparation for the installation, make sure you have the following tools on hand:

- Diamond tipped saw
- Level
- Chalk line
- Bucket
- Sponge
- Security glasses
- Straight and ½ trowel
- Measuring tape
- Mask

Step 2 – Adhesive product

The recommended adhesive for indoor installation is the LTC mortar available in 2 colors; white or grey EXCEPT for Vivaldi Collection which must be glued with Sika Bond. Apply 8 buttons on the back of the Vivaldi and then stick it to the wall.

Before using this adhesive or any other adhesive product, please refer to the adhesive manufacturer technical sheet before proceeding with the installation.

Step 3 – Surface preparation

Careful preparation is an essential step to the success of the final result. Most problems attributed to bricks are, in fact, caused by an improper preparation of the surface which has to be porous, clean, uniform, free of dust, dirt, oil, wax, soot, mold, powder, flakes, etc.

For drywalls, Lightweight cement boards or concrete surface

Please refer to the National Building Code and any other regulations in place.

Step 4 – Installation of the planks

1. Open all the boxes, take out the planks and choose them according to the desired effect. Put any broken plank aside and use them for cuts.
2. In a clean bucket, prepare the LTC mortar adhesive according to the manufacturer's instructions.
3. **Important:** If cuts are necessary, it is imperative to dry cut the planks and wear a protective mask.
4. Plank laying requires a double sticking, that is, the mortar adhesive must be applied on the wall **and** on the plank. Use a straight trowel to apply it on the wall and a ½ trowel on the plank. Apply enough pressure on the plank to make it adhere firmly to the wall and ensure a perfect contact between the plank and the wall. Apply the mortar on a maximum surface of 15 square feet at a time to prevent the mortar from hardening too quickly on the wall.
5. Install a maximum height of **4 feet per day**.
6. Always start from the bottom. For an installation with corners, alternate the overlapping of the planks from one row to the other.
7. Let them dry.
8. **Important:** Take the necessary measures to avoid spreading the mortar adhesive on the planks. If it happens, wait 15 to 20 minutes before wiping it with a dry cloth. **Do not scrub and do not use water on decorative planks.**

Warranty

Impex Stone products have a limited warranty of 10 years from the date of purchase (proof required) when the installation is done in accordance with the recommendations of the National Building Code and the installation guide included in the product specifications of the manufacturer. The original invoice from the authorized dealer must be supplied.

The warranty does not cover any damages resulting from:

- Improper installation.
- Wall movements due to the subsidence of the soils or other causes.
- Contact with chemical products, paint or others.
- Stains, oxidation, discoloration and fading due to polluting atmospheric agents or any external agents.



- Impex Stone products are not suitable for use on any area subjected to walking surfaces.
This warranty only covers Impex Stone defective products. It does not include labor and is limited to the original buyer.